

Tumble Dryer Troubleshooter

Before we organise a service call for your tumble dryer please follow these troubleshooting steps:-

1. Check that the appliance has not inadvertently been switched off at the mains. You will need to check both the wall switch (if you have one) and the socket switch, which is usually located in a nearby cupboard. If the appliance is located in the cellar, the socket should be easily visible.
2. Check that the condenser drawer is empty – the dryer will not function if this is full of water – it should be emptied after each use.
3. Check all lint filters are clean and clear.
4. Check the condenser unit is clean and clear – there will be instructions in the appliance manual (which can be found in the blue housefile) on how to do this.
5. Consult the appliance manual to see if there are any other troubleshooting tips which relate to the problem you are having.

Once you have worked through the above steps, if the dishwasher is still not operating correctly please email us immediately and we will organise for either our maintenance man or a service engineer to call.

Please be aware that if the service engineer calls and finds the problem to be one of the above, the household will incur a recharge fee.

We will not take any further action unless we hear from you again. If you are unsure how to carry out any of the above steps please call the office for advice, during working hours.