

## Electrical Emergencies Troubleshooter

There are three possible scenarios as follows (please follow appropriate instructions):

<i>A</i>	<i>Power failure</i>	<i>Power points to some/all rooms do not work</i>
<i>B</i>	<i>Lighting failure</i>	<i>Lights to some/all rooms do not work</i>
<i>C</i>	<i>Complete power and light failure</i>	<i>No power or lighting throughout house</i>

### SCENARIO A – Power Failure

1. Check the trip switches on the fuse board. The location of the fuse board can be found in your blue housefile.
2. If any of the trip switches are in the 'Off' position push them back to the 'On' position. If the RCD (larger switch) has tripped please note you need to push this all the way to the bottom before it will reset at the top in the 'On' position.
3. If the switch trips to 'Off' again then it is likely there is a faulty appliance which is causing this.
4. To identify the faulty appliance do the following:
  - Remove all plugs throughout the house including plugs to kitchen appliances such as the washing machine, oven, fridge, freezer etc...
  - Put all trip switches on the fuse board (including the RCD) into the 'On' position.
  - Plug in and switch on each appliance, one at a time, until one causes the trip switch to go to the 'Off' position again.
  - This is the faulty appliance and it should not be used again. Please email the office to let us know if it is one of our appliances.

*Continued...*

## **SCENARIO B – Lighting Failure**

- The most common cause of this is a bulb blowing in a light fitting. Check the trip switches on the fuse board and if any are in the 'Off' position push them back up to the 'On' position. The location of the fuse board can be found in your blue housefile. Should the trip switch not stay in the 'On' position contact the office by email for further advice.

## **SCENARIO C – Complete power and light failure (Emergency Lights will come on)**

- It is likely there is a power cut and other houses on the street (although not necessarily all) may be affected. Contact the Electricity board on 0800 096 3080.

*If you are unable to resolve the problem using the above procedures then please contact the office. Please use your judgement however, as loss of power and light is not necessarily an emergency and it can usually wait until morning.*