

Dishwasher Troubleshooting Steps

Before we organise a service call for your dishwasher, please follow these troubleshooting steps:-

1. Check that the dishwasher filter is completely clean and clear from all debris. If you are unsure how to remove the filter, please consult the appliance manual in your blue housefile.
2. Check that the salt level and rinse aid levels are correct.
3. Check that the water supply to the dishwasher has not inadvertently been turned off.
4. Check that the electricity supply to the dishwasher has not inadvertently been turned off.
5. Consult the appliance manual in the blue housefile to see if there are any other troubleshooting tips that relate to the problem you are having.
6. Restart the appliance. Press the start button and hold down for 2 seconds until the start indicator lamp turns off. Select a new programme and press the start button again.

Once you have worked through the above steps, if the dishwasher is still not operating correctly please email us immediately and we shall organise a service engineer to call.

Please be aware that if the service engineer calls and finds the problem to be one of the above, the household will be charged for the callout.

We shall not take any further action unless we hear from you again. If you are unsure how to carry out any of the above steps, please call the office for advice, during working hours.